

## TROUBLESHOOTING

### THE CLEANER DOES NOT FUNCTION

Check the flow rate with the flow tester.

**If flow is inadequate:**

- Check that the bottom drain valve and the valve for other unused suction sources (skimmer, suction point) are closed properly;
- Check that the filter and skimmer basket are clean.
- For the Internaut, also check that the leaf eater is empty.
- Check that the hose and flow regulator valves are properly connected.

**If flow is satisfactory :**

- Check that cleaners suction ability is not impaired by a blockage of debris.
- Check that the diaphragm is not damaged.

### THE CLEANER DOES NOT CLEAN ALL AREAS OF THE POOL

- To ensure the pool is cleaned thoroughly and completely, it is possible to reduce filtering times. For example, filtering for 3 periods of 2 hours will result in better coverage of the pool than filtering for one 6-hour period.
- Check that the cleaner's hose is long enough: add more sections if necessary.
- Direct all inlet nozzles downwards.
- Check the condition of the hose.

### THE CLEANER GOES AROUND THE POOL BUT RARELY GOES TO THE MIDDLE

- Test the flow rate.
- For INTERNAUT and SUPER G+ cleaners – if the flow rate is satisfactory, remove the top disc and operate the appliance with the main disc only.

### THE CLEANER DOES NOT ADHERE THE BOTTOM OF THE POOL

- Check that the hose weight is 2 metres away from the appliance – except for the CLASSIC cleaner, in which case the weight is placed to 50 cm from the cleaner.
- If the pool is deeper than 2.20 metres, it may require a second hose weight.
- Test and increase the flow rate if necessary.



**THE CLEANER GETS CAUGHT AGAINST THE POOL STEPS**

- Connect the hose to the vacuum point furthest away from the steps.
- Shorten the hose to prevent it coming to rest on the steps.

**THE CLEANER GETS CAUGHT IN A CORNER OR AGAINST THE LADDER**

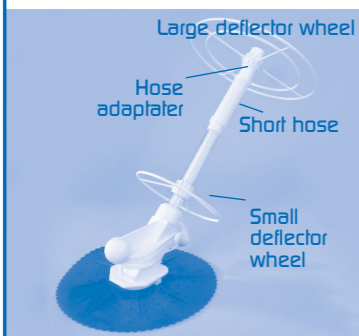


- Add a deflector wheel to the outer extension pipe.
- For the INTERNAUT, SUPER G+ and TOPAZE - fit the deflector onto the hose adapter.



For the MANTA and SUPER MANTA – there are three options:

- You can fit the large deflector wheel instead of the small one.



- You can fit the small and large deflector wheels, as in the case of pools with right angles(square pool unit).



- You can fit the bumper fin and the large deflector wheel using the short hose and hose adapter.

**THE CLEANER MOVES BACKWARDS VERY SLOWLY AND AIR BUBBLES APPEAR AT THE INLET**

- Check there are no air leaks – between the cleaner and the hose adapter, between all sections of hose, between the hose and the valve, between the valve and the skimmer.

For the INTERNAUT, also check the connection between the hose and the submerger, and between the hose and the leaf eater. Check the condition of the flagellum too; if it has been torn by a stone, replace it.

**THE CLEANER COMES ABOVE THE WATER LINE**

- Reduce the flow rate.
- Add another weight above the deflector wheel on the first section of hose. Ensure it does not however cause balancing problems.

**THE CLEANER GETS CAUGHT ON THE DRAIN AT THE BOTTOM**

- Close the drain at the bottom of the pool.
- Check that the screen over the drain is attached correctly.

**DURING FILTERING, THE INTERNAUT'S HOSE DOES NOT COME UP**

- Check that the knot at the end of the flagellum has not come undone. Do a tight double knot.
- Check the condition of the flagellum. If it has been torn by a sharp stone, for example, change it.